

Fire Department Service Standards Chart

Name of Service	Service Description	Service Level	Service Standard	Resources Allocated
Fire Administration	Appointment of Fire Chief	<p>Mandated Responsible to the council of a municipality for the delivery of fire protection services. (FPPA)</p> <p>Essential Deputy Fire Chief is responsible for overall fire operations (Fire Bylaw)</p>	<p>Annually review and Update the CRA.*</p> <p>Recommend services to Council and prepare budgets</p> <p>Provide oversight and incident management at fire scenes when required.</p> <p>Responsible for operational management and efficiencies</p> <p>Alternate to the Fire Chief</p>	<p>1 Fire Chief</p> <p>1 Deputy Fire Chief</p>
Fire Suppression	Responds to fire emergencies and delivers fire suppression.	<p>Mandated (CRA Informed)</p> <ul style="list-style-type: none"> Must provide fire suppression Must do Community Risk Assessment to inform level of service <p>Essential (as per CRA)</p> <ul style="list-style-type: none"> Exterior Attack Interior Attack, Search and Rescue Wildland and Urban Interface Fire Non structure fire extinguishment (Motor Vehicles/Bin Fires/Equipment fires) 	<p>Employees must meet Fire Prevention and Protection Act Training Standards*</p> <p>Review Community Risk Assessment Annually*</p> <p>Total Response Time of 10 minutes. (Based on 2024 averages)</p>	<ul style="list-style-type: none"> 49 Volunteer firefighters 6 Full time firefighters 1 Firefighter/Prev. 1 Firefighter/Training 2 Chief Officers
Technical Rescue (Legislated Ontario)	Provide water and ice rescue and motor vehicle entrapment support	Mandated Must do a community risk assessment (see what is needed)	Review Community Risk Assessment Annually*	<ul style="list-style-type: none"> 49 Volunteer firefighters 6 Full time firefighters

regulation 343/22		<p>Mandatory training for elected duties</p> <p>Essential (CRA Informed)</p> <ul style="list-style-type: none"> • Water and ice rescue with shore-based water entry • Highway Traffic MVC Emergency Response, including fire control, rescue of victims and minor spill containment 	<p>Must meet FPPA training standards for prescribed duties*</p> <p>Total average response time of 10 minutes.</p>	<ul style="list-style-type: none"> • 1 Firefighter/Prev. • 1 Firefighter/Training • 2 Chief Officers
Technical Rescue Continued	<p>Provide additional rescue supports as identified in the Community Risk Assessment, including:</p> <ul style="list-style-type: none"> • Equipment entrapments • Rope rescue • Hazardous materials operations (operations and awareness only) • Confined space (operations and awareness) 	<p>Mandated</p> <ul style="list-style-type: none"> • Must do a Community Risk Assessment Annually* • Must complete mandatory training for elected duties <p>Essential (CRA Informed)</p> <p>Respond to:</p> <ul style="list-style-type: none"> • Respond to entanglements in machinery • Rope, harness climbing equipment rescue • Identify and keep people away from spilled substances (solids, liquids, gas) 	<ul style="list-style-type: none"> • Review Community Risk Assessment Annually* • Complete legislated training under Fire Protection and Prevention Act* <p>Total average response time of 10 minutes</p>	<ul style="list-style-type: none"> • 49 Volunteer firefighters • 6 Full time firefighters • 1 Firefighter/Prev. • 1 Firefighter/Training • 2 Chief Officers
Fire Prevention (Legislated)	<p>Regular Inspections of existing buildings to ensure compliance with the Ontario Fire Code and Regulations</p>	<p>Mandated</p> <ul style="list-style-type: none"> • Inspections on complaint or request • Immediate Threat to Life (ITL) inspections 	<p>Schedule inspection within 1 days</p> <p>Immediate response</p> <p>Schedule inspection within 1 day</p> <p>Visit 100 homes per year</p>	<p>.5 FTE of FF/FPO Fire Prevention Officer (also a firefighter) with other composite fire fighters assisting</p>

		<ul style="list-style-type: none"> • Institutional/Vulnerable occupancy type inspections • Smoke and CO awareness program • Fire Scene Cause determination • Building Inspection Training <p>Discretionary</p> <ul style="list-style-type: none"> • Site plan reviews 	<p>Immediate response (16 fires last year)</p> <p>Training as required by Fire Prevention and Protection Act*</p> <p>As requested by Building Dept. (request driven)</p>	
Fire Safety Education (Legislated)	Provide Fire Safety Education in Partnership with Community's Demographic Profile Most at Risk From Injury and Death Due to Fire	<p>Mandated</p> <ul style="list-style-type: none"> • Smoke and carbon monoxide awareness program • Maintain legislated training requirements • Discretionary Institutional fire safety discussions • Static Displays at community events • Fire station tours and touch the truck events 	<p>Maintain Number of Fire Educations Events within 5% of previous year</p> <p>Meeting training requirements as per Fire Protection and Prevention Act</p> <p>Review Community Risk Assessment annually to determine education areas*</p> <p>Maintain education partnership with area schools and community groups</p>	.50 if 1 Firefighter/Fire Prevention Officer Coordinating with Firefighters to deliver public fire safety education
Training (Legislated)	<p>Provision of fire protection service knowledge.</p> <p>Training and testing on practical skills.</p> <p>Ensuring maintenance of training certification standards.</p> <p>Table of training Standards attached as appendix 2.</p>	<p>Mandated</p> <ul style="list-style-type: none"> • Coordinate recruit training. • Coordinate site-specific training • Establish new training on modern firefighting techniques 	<p>Adhere to current certification standards as per the Fire Protection and Prevention Act*</p>	.5 of 1 FF/ Training Officer Coordinating with Firefighters to deliver site specific training