



ACCESSIBLE CUSTOMER SERVICE FEEDBACK FORM

Providing Goods and Services to People with Disabilities

Thank you for visiting the Town of Greater Napanee. We value all of our customers and strive to meet everyone's needs. This feedback form may be submitted by mail, fax, email or dropped off at any Town facility.

Please tell us the date, time and location of your visit:

Did we respond to your customer service needs today? YES NO

Was our customer service provided to you in an accessible manner?

YES SOMEWHAT NO (please explain below)

Did you have any problems accessing our goods and services?

YES (please explain below) SOMEWHAT (please explain below) NO

Please add any other comments you may have:

- I provide my comments as information only and do not wish to receive a response
- I wish to receive a response to my comments

Contact information:

66 Advance Avenue, Napanee, K7R 3Y6
Phone: 613-354-3415 Fax: 613-354-0277 Email: vhallam@greaternapanee.com